

# Southeastern Live Well Center

## Frequently Asked Questions



LiveWellSD.org/centralregion

### DEFINITION OF COUNTY OF SAN DIEGO'S LIVE WELL CENTER

#### Q1. What is a Live Well Center?

Our mission is to create the opportunity for all residents – regardless of geographic location, age group, gender, race/ethnicity, or socio-economic level – to achieve the *Live Well San Diego* vision by engaging the community and serving for results. Live Well Centers serve as the infrastructure and community hub that supports this mission. The Live Well Center will help in our efforts to customize and strengthen existing services. It will also serve as a single stop for health and social services for residents in surrounding communities.

#### Q2. Why is the County building a Live Well Center in Southeastern San Diego?

Current facilities are aged, undersized, spread out, and have insufficient parking. In response to requests for improved access to services and a trauma-informed, resiliency building approach, the County is investing in a facility that houses multiple services and offers a welcoming environment. The lobby will offer a spacious seating area with convenient access to the reception windows and interview rooms which will be spacious and open while still having partitions to maintain confidentiality. Family friendly features will include books and toys in designated lobby areas to engage children. The multi-story facility will provide safe, healthy and functional features with ample parking for customers.



## PROPOSED SERVICES AT THE SOUTHEASTERN LIVE WELL CENTER

### Q3. What departments and services will have a presence at the Southeastern Live Well Center?

- o Family Resource Center – (130 staff) – Assist residents seeking medical insurance coverage as well as financial, nutrition, employment and housing assistance
- o Family Strengthening Services – Provide space for Child Welfare Services visitation and child and family team meetings
- o Public Health Nursing – (33 staff) – Support residents with home visitation and health education
- o Behavioral Health Services – (39 staff) – Increase resident access to wellness services
- o Restorative Justice– (36 staff) – Improve community safety through case planning and restorative justice approaches with probation clients
- o Workforce Development – Provide resources for job readiness and training for adults and youth seeking employment and vocational services
- o Military & Veterans Services – Provide community-based support services such as transition assistance, employment/career services, healthcare, legal, family and community services and benefits counseling to military, veterans, survivors and dependents.
- o Older Adults & People with Disabilities – Provide community-based services to older adults, people with disabilities and their family members, to help keep residents safely in their homes and promote healthy and vital living.
- o Conference Center (available for community use)

## PROBATION SERVICES

### Q4. What probation services are planned for the Southeastern Live Well Center?

Probation's use of TRUST (Treatment, Restorative Justice, Uniting Supportive Services with Trauma-Informed Care) is to strengthen individuals and families so they can thrive in their community. Probation will support youth and adult clients through case planning, accountability and a restorative justice approach that enhances community safety for all residents. The Probation Department, through collaboration with other County Departments and public input, will be identifying space for community providers to co-locate and provide assessment and linkage services for critical treatment needs. The ease of access to community providers, healing garden, teaching kitchen, classrooms, and food pantry are opportunities for warm handoffs to help clients access holistic services in their community.

### Q5. Who will probation serve at this location?

In efforts to keep services local and eliminate barriers to success, probation will serve individuals that live in the Southeastern San Diego community. Probation will use a holistic approach to meet the needs of every client and their family in one building. Helping clients be assessed and linked to services will be easy with the 15 community provider workstations for warm handoff opportunities. Community providers will be from all backgrounds and include programs like Diversion/Early Intervention for Youth (i.e. Alternatives to Detention, Community Assessment Teams, and Choice), treatment services (Cognitive Behavioral Therapy), and spaces for future partners who can help clients with education and employment opportunities.

## FACILITY

### Q6. What is the value of the project?

\$74 Million

### Q7. How will construction be financed?

County General Funds

### Q8. What is the combined square footage of the building(s)?

Approximately 80,000 square feet

### Q9. How many levels will the building have?

A 3 to 4-story building is anticipated.

### Q10. How many parking spaces will be available?

There will be approximately 400 parking spaces. Most spaces will be in the parking structure.

### Q11. Will there be traffic improvements associated with the project?

As part of the traffic improvement process, medians will be built on Euclid Avenue and Market Street, and a traffic light will be built on Market Street at the entrance to the new parking structure. The County will also pay a fair share contribution to the City of San Diego for future traffic improvements.

### Q12. What principles are guiding building design?

The County is committed to creating a welcoming environment and meeting the County's design standards. These include energy and water efficient buildings, promoting aesthetics in interior and exterior building design, including public art and landscaping, and providing safe, healthy, functional facilities. The project landscaping will enhance the existing open space including the trail by potentially providing gathering spaces, seating or similar enhancements. The building design will also be guided by the City of San Diego Community Plan for the Encanto Neighborhoods such as providing a building that is rich in character, colors, materials and details, and respects the cultural identity of the community. The community will have an important role in the development of public art for the Southeastern Live Well Center through participation in the visioning of project opportunities prior to the solicitation of artists and after the selection of the design build team. The community will be invited to interact with the selected artist or artists prior to the development of an artwork proposal by attending input sessions held at locations such as local schools, community centers, libraries, and special events.

## COMMUNITY INPUT

### Q13. What are some of the examples of Community Design Input that will be included in the Basis of Design for the Southeastern Live Well Center project?

Examples of the community design input in the project's Basis of Design are: a wellness and meditation garden; 4,000 square foot conference center that can be used for community meeting space; outdoor area for coffee cart; dedicated workspace for community organizations; play area for children in the Family Resource Center waiting area; local art representing history and culture; and walking path connection to Chollas Creek.

## ECONOMIC IMPACT

### **Q14. How many employees will work at the Southeastern Live Well Center?**

Approximately 238 employees (see breakdown on first page).

### **Q15. Will this project generate opportunities for community youth and adults to be employed, engaged in apprenticeship programs, and/or offered internships or externships to gain work experience?**

As part of the solicitation for the project, potential contractors will be asked to present as part of their proposals their plan to engage local community resources during the project, including any such apprenticeship or other workforce hiring programs. Additionally, throughout the life of the project there will be multiple contracting and subcontracting opportunities generated by project activities. During the project, the County will host outreach events to ensure that the community is aware of project opportunities.

### **Q16. How do companies that are interested in working on this project keep track of future business opportunities?**

The County will regularly host community business outreach events to promote contracting and subcontracting opportunities created by the project. Companies that are interested in doing business with the County of San Diego should register on BuyNet. BuyNet is the County of San Diego's online procurement system where opportunities to respond to solicitations are posted. The solicitation for the construction of the new Southeastern Live Well Center and services that are related to this project will be posted on BuyNet. Once registered, your company will receive commodity-based notifications of new solicitations and changes to solicitations, based upon the United Nations Standard Products and Services Code (UNSPSC) commodity codes which identifies products and services. To register please go to <https://buynet.sdcounty.ca.gov/>. If you have questions or require assistance in registering contact the County's Department of Purchasing and Contracting at (858) 505-6367.

### **Q17. Will there be opportunities created for small, minority, veteran and women owned businesses to participate in the primary contract awarded or compete for portions of the project?**

Yes, County of San Diego policies promote Small Business, Veteran Owned Business and Disabled Veteran Business Enterprises to participate in County Contracts. Minority and women owned businesses are eligible as part of Small Business opportunities. The construction portion of the project will require the prime contractor to subcontract at least 3% of the work to Disabled Veteran Business Enterprises. The California Public Contracts Code requires that all construction contractors fully disclose all subcontractors that perform work, labor, or render services to the prime contractor in the amount exceeding .5% of the total construction contract value. Additionally, as part of their proposals for the project, potential contractors will be asked to present their plans to engage Small Business, Veteran Owned Business and Disabled Veteran Business Enterprises. The County will also regularly host community outreach events to promote other contracting and subcontracting opportunities created by the project.

### **Q18. How will this project contribute to the long term educational outcomes for youth in the community?**

The County of San Diego will use the Southeastern Live Well Center as a location to collaborate with County Employee Resource Groups and community partners to offer support and assistance to neighborhood youth for high school graduation and post high school education.